

# eLearning

Interactive Training for the Care Sector



In partnership with



Part of

CareFirst from  
**LloydsPharmacy**



## The skills to deliver exceptional care

The high standard of care you give to residents rests on the quality of your people. And so does the success of your growing business.

Well-skilled care home staff are more efficient and effective. They are more motivated and can complete tasks faster, with more confidence – so they have more time to dedicate to the health and wellbeing of residents.

Not only that, appropriately qualified carers are key to your ability to demonstrate compliance with regulatory guidelines. Fundamentally, by assuring compliance, you can enhance occupancy rates and grow your business.

eLearning from LloydsPharmacy gives you that opportunity!





## An introduction to eLearning

Part of the complete CareFirst service from LloydsPharmacy, eLearning is provided in partnership with the UK's leading eLearning provider, CareShield. The result is a comprehensive package of online training courses to give your staff the skills they need to offer exceptional levels of care.

Gone are the days of high-cost, low-reward, external training programmes. eLearning ensures your training investments deliver real and ongoing returns.

Every interactive, online course is designed to capture and hold the attention of the trainee. Learning is relevant, fun and instantly accessible. Plus, every course delivers the competencies you need to stay compliant and improve your already-high levels of care.

From mandatory courses including medicines handling, fire safety, first aid and safeguarding, through to optional bespoke courses, your training needs can be met simply, cost-effectively and strategically.

## eLearning health – interactive training at a realistic price

Ninety per cent of family members regard staff training to be a key factor when considering a home for a loved one. So it pays to have the right expertise.

But you shouldn't have to pay the earth for it. And in many cases eLearning costs can be fully supported by LloydsPharmacy.

Here at LloydsPharmacy we believe staff training should complement daily activities. It shouldn't leave you short-handed, cause off-duty planning problems or keep key workers off-site at critical times.

That's why we've taken learning online. It's simple to organise and manage. Training is instantly accessible at the convenience of the trainee and resourcing requirements. Managers can monitor progress, and every course supports your desired learning outcomes.





## Here's how it works

Our eLearning interactive training courses are designed around your staff members and care homes.

Because of the nature of the online courses, training is carried out to suit the pace of each learner and taken during quiet periods. New joiners can be upskilled rapidly, without having to wait for organised training days – as training is carried out in the care home, on any computer. Which saves you money.

### Selecting, booking and tracking progress couldn't be easier:

#### Step 1:

Speak to your LloydsPharmacy business development manager about your training requirements.

#### Step 2:

Receive confirmation of your training service.

#### Step 3:

Select and allocate relevant courses for each team member and for on-boarding new colleagues.

#### Step 4:

Colleagues access and complete their allocated training from any computer, anytime, anywhere.

#### Step 5:

Training progress can be tracked by managers online, and once training is complete and competencies tested, staff receive their certificates.





# Course spotlight: Safe Administration of Medicines

## Foundation and Advanced Course

Working together, LloydsPharmacy and CareShield have created a complete module to fully equip care workers with the right skills to safely handle medication. We've made it easy to access – splitting training into bite-sized sections. Plus, there's a knowledge test at the end, culminating in the learner gaining their certification.

This course helps carers understand:

- The roles and responsibilities in medication management
- The common types of medication and their uses
- How to administer medicine safely
- The required recording and reporting of medication
- The conditions for safe and secure storage of medicines
- Plus many other essential medication administration requirements.

Other mandatory eLearning courses are available, including:

■ Fire Safety

■ Manual Handling of People

■ Health and Safety

■ Safeguarding of Vulnerable Adults

■ First Aid

■ Food Safety





## Training tailored to your care home

While many competencies are mandatory across the care home sector, we know that every care home is different – facing their own particular challenges and objectives.

So in addition to the mandatory courses, eLearning offers over **70 bespoke modules** – built around your individual corporate identity, policies and procedures.

## National recognition, localised compliance

Whatever course you choose, we leave nothing to chance when it comes to regulatory requirements.

Courses are aligned to the QCF and the content is mapped to all areas of the UK, so the training is relevant to anyone within the care sector, whatever your location.

## A simple process

Managing your training is an easy, fully transparent process.

Adding new learners, assigning refresher courses, or printing certificates couldn't be easier.

But more importantly, our reporting features are a managers' dream. You can download simple or extensive reports at the push of a button. After a few sessions you'll be proficient at accessing the course or trainee data you need in real time, from our secure central repository.





## Delivering exceptional results

Whether you choose to work with us to build up the mandatory competencies of your team, or to address a specific training need, we can help.

Your staff receive the training they need, in the most convenient and flexible way. **New starters can build their skills rapidly – without waiting for organised training days.** And the online learning can be done at their pace, at a time that's convenient.

Training is fun and relevant so staff will stay engaged. And because it's online, the costs, rota and resource challenges of conventional off-site learning become problems of the past.

It's training made easy, which results in exceptional levels of care. That's great news for families, residents, regulatory agencies and your bottom line.

For more information about eLearning and CareFirst from LloydsPharmacy, contact us:

**T** 02476 432117

**W** [putcarefirst.co.uk](http://putcarefirst.co.uk)



CareFirst from  
**LloydsPharmacy**

In addition to eLearning, CareFirst from LloydsPharmacy also offers:

- Medication Management
- eMAR
- eCare Planning

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